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**COMPANY POLICY  
CARBON GLOBAL TECH**

**QUALITY CONTROL POLICY**

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## QUALITY CONTROL POLICY

Carbon Global Tech (CGT) Quality Policy is based on the following principles:

- commitment to achieving customer satisfaction and market success by fully meeting quality, time and cost requirements and by collecting and analyzing customer feedback;
- commitment to guaranteeing shareholder satisfaction and increasing business profitability by promoting and implementing continual improvement plans and by adopting a process-based approach designed to ensure the effectiveness and efficiency of the Quality Management System;
- commitment to guaranteeing stakeholder engagement by ensuring mutual benefits;
- commitment to enhancing, through training and information, awareness of personnel with regard to their contribution to process improvement and effective implementation of the Quality Management System;
- commitment to implementing a Risk Management approach and collecting Lessons Learned to ensure the dissemination of Best Practices within the Company;
- commitment to manage a smooth transition towards digitalization, to enhance usability and accessibility of information and rules;
- commitment to conducting business with loyalty, fairness, transparency, honesty and integrity and in compliance with applicable laws, regulations, mandatory requirements and international standards and guidelines;
- commitment to a mutually beneficial relationship between Carbon Global Tech and its Suppliers in order to enhance the ability of both to create value and meet customer expectations.

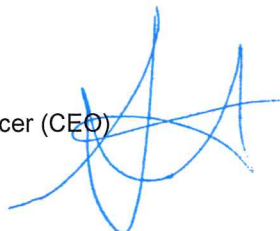
Carbon Global Tech has consequently adopted a Quality Management System in accordance with ISO 9001:2015 Standard as a tool for Company management.

In order to pursue continual improvement and ensure factual approach to decision-making, the following are recognized as essential:

- definition of company process performance indicators and targets, which shall be measurable, communicated to all personnel involved, monitored and updated;
- internal and external customer satisfaction monitoring system.

In addition to the statements within this Quality Policy, the process performance indicators and targets and the analysis of customer satisfaction constitute input for the annual management review and allow the identification of actions to be taken and areas for improvement both at Corporate and Division level.

Saimen Bin Ashik  
Chief Executive Officer (CEO)



31<sup>st</sup>, May 2021